

DEXSPAN LIMITED WARRANTY

DEXSPAN (a product of Wintergreen Construction Products, LLC) warrants its components and systems to the original purchaser, under normal use and conditions, that DEXSPAN components shall be free from material or workmanship defects and will not deteriorate or lose structural integrity from the date the material was delivered and accepted by said purchaser.

DEXSPAN warrants its products and component for twenty five (25) years after receipt of materials for single family or residential applications and twenty (20) years for commercial or public applications. Commercial or public application imply use of the product for more than one residence.

The purchaser shall notify DEXSPAN of the specific defect in writing within 30 days of discovery of the defect with proof of purchase. The product or component shall be considered a defect if it materially or structurally impairs the DEXSPAN product. Upon acknowledgement of the defect, DEXSPAN at its sole option may offer a remedy to correct the defect, provide replacement components or offer a refund for the defected component(s). DEXSPAN is not responsible for any costs attributed to labor or equipment to remove, repair, replace or remediate the defected components or related adjacent components. This warranty may be transferred one (1) time within the first five (5) years after receipt of purchased materials.

DEXSPAN warranty does not apply when: DEXSPAN components are improperly handled or installed in a way that may conflict: with DEXSPAN design manuals, charts, drawings, Installation and Handling instructions or with: good standard building practices; when DEXSPAN components that are structurally damaged or defective are installed; when DEXSPAN components are installed on improper underlying or adjacent support foundation system(s) or ledgers; when DEXSPAN components are not separated from incompatible materials and surfaces; when DEXSPAN components are subjected to improper use or loading in excess of the design charts and manuals; when DEXSPAN components are installed or exposed to salt water or other corrosive materials or chemicals;

DEXSPAN warranty does not apply: when failure or defects are created by acts of GOD such as earthquakes, hurricanes, tornados, floods, lightning strikes, severe storms or other adverse conditions; to the selection of or corrosion of fasteners, brackets, flashings, or other construction components installed by the Purchaser; when DEXSPAN components are not properly maintained.

Claims for any defects are to be sent in writing to:
DEXSPAN (Wintergreen Construction Products, LLC)
396 E 111th Ct
Crown Point, IN 46307
Attn: Roger Winter

DEXSPAN (a product of Wintergreen Construction Products, LLC), shall have no liability to purchaser or any other person or entity for incidental or consequential damages of any kind whatsoever, including, but not limited to, personal injury, property damage, lost profits or other economic injury due to any defect in any product or any other breach of these terms and conditions by DEXSPAN. DEXSPAN shall not be liable to purchaser or any other person or entity in tort for any negligent design or manufacture of any product or component, or for the omission of an warning with respect thereof.

Effective March 1, 2018

